

Paratransit NEWSLETTER

WTA

Jan 2019

Do You Have Trouble Hearing on the Phone?

If you find it hard to hear WTA staff when we speak on the phone, you may be eligible to receive a FREE "CapTel 840" phone, through a program sponsored by the state of Washington.

CapTel 840 is a new technology that allows you to receive word-for-word captions of your telephone conversations.

To learn more, call 1-800-422-7930 (V/TTY) or (360) 902-8000, or visit <http://www.weitbrecht.com/captel.html>

Ride Fixed Route Buses for Free

If you ride fixed route buses for some of your trips, we'd like to offer you a "Free on Fixed Route" Card. Everyone who is eligible for WTA's paratransit service is eligible for this card. Showing your Free on Fixed Route Card to the driver allows you to ride any WTA fixed route bus for free.

If you are over 75, you are eligible for WTA's Gold Card. With a Gold Card you can ride WTA's fixed route buses and paratransit buses for free.

To find out how to get your Free on Fixed Route Card or Gold Card, call (360) 676-7433.

Another reminder: if you have established in advance that you're eligible to travel with a Personal Care Attendant (PCA), your PCA can travel with you for free on both paratransit and fixed route buses. If you travel with a companion or a friend, they'll need to pay the fare.



Safe



Reliable



Friendly



Exiting the Bus Safely

When the bus comes to a stop, remain seated until the driver indicates he or she is ready to assist you.

All riders, including Personal Care Attendants and companions, should expect our drivers to assist them as they get on and off the bus.

C OLD AND ICY OUT?

When sidewalks and roads are icy, consider postponing any non-essential trips. This will

preserve capacity for other riders' essential trips. It will also reduce the risk of slips and falls on icy sidewalks or when getting on or off the bus.

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